

This guide provides a quick overview of the new “Create a Reservation” feature available within ARMS® Automotive. Filling out all of the requested information allows the Enterprise team to “Priority Pass” the customer and create an enhanced, smooth rental transaction.

Creating An ARMS Automotive Reservation

Your Enterprise Account Manager or Rental Management Manager can enable the reservation feature within ARMS Automotive. Once this feature is enabled, the shop will have a “**Create Reservation**” button on their ARMS Automotive Vehicle List page.

Click on the Create Reservation button to book rental and “Priority Pass” your customer.

Status	Renter	Vehicle	Bill-To Company	Rental Days	Estimated Completion	Repair ID
	Smith, John	2007 Chevy Impala	Acme Insurance Company	6	May 3, 2013	91651
	Harris, Mary	2004 Chrysler Town & Country	555 Insurance	6	May 3, 2013	91642
	Simmons, Frank	2001 Chevy Silverado	Acme Insurance Company	6	May 3, 2013	91644
	Williams, Betty	2006 Ford Fusion	XYZ Insurance Co.	3	May 5, 2013	91658
	Thompson, Richard	2007 Toyota Camry	ZZZ Insurance	3	May 5, 2013	91643
	Jones, Melissa	2005 Honda Accord	Acme Insurance Company	3	May 5, 2013	91645

Creating An ARMS Automotive Reservation

By simply clicking the **Create Reservation** button a rental reservation form will open with all of the necessary fields to Enterprise “Priority Pass” the customer. The requested information will enable the Enterprise team to expedite the rental process for our mutual customer. Once the reservation form is completed, the shop selects the orange “Send Reservation” button.

Send Reservation once form is complete.

Branch Information:
Enterprise Rent-A-Car
600 Corporate Park Drive
St. Louis, MO 63109
1-800-571-0883

Rental Information

Date Needed:
 Time Needed:
 Car Class:

Renter Information

First Name:
 *Last Name:
 *Primary Phone:
 Secondary Phone:
 Renter's Address:
 City:
 State/Province:
 Postal Code:
 E-mail:
 Renter's Age:

Claim Information

Claim Number:
 Insurance Company:
 Date of Loss:
 Claim Type:
 Adjuster's Name:

Vehicle Being Repaired

Year:
 Make:
 Model:

Additional Information

Notes:

Cancel **Send Reservation**

Have a question or need more information?

armsautomotive@erac.com | 800-571-0883 | armsautosuite.com